

ANNEXURE -4
Format for backend support from OEM

To
The Purchase & Stores Officer,
MVIT Purchase,
VSSC, Valiamala.
Thiruvananthapuram

Sir/Madame,

Sub: Agreement with product vendors on Back to Back support

Ref: VSSC Tender No:

This is to certify that we M/s....., the manufacturer of (Item Name, Make, Model No.) have agreed to provide back to back support to M/s (Bidder Name & Address) for implementation, operations and maintenance phases of the items supplied for the tender (Tender No.) for "Supply & installation of 40kVA Modular UPS"/ "K13 rated 40kVA Isolation Transformer" for VSSC. The spares and upgrades will be made available to VSSC for a minimum period of 10 years from the date of commissioning of the system in conformance to the tender terms and conditions.

Yours faithfully

(Signature)

(Rubber Seal)