

ANNEXURE-1**ONE-TIME BREAK-DOWN MAINTENANCE OF THE PLOTTER**

Name of machine	: ROWE-ECO PRINT
Brand name (Make)	: ROTH + WEBER
Model No.	: ROWE AND WEBER ECO PRINT i4 Printer
Serial No.	: A10000064096
Maximum print size (width)	: 914mm (A0 SIZE)
Color / Monochrome	: MONOCHROME
Tonner / Ink Cartridge No.	: TONNER, (BLACK)

SCOPE OF WORK

- Check the machine and assess the complaints.
- Provide the list of spare parts to be replaced.
- Provide the necessary spare parts/tonner/cartridges
- Provide two sets of Tonner/Cartridges at onsite.
- Do the Break-down maintenance.
- Any defective item/part shall be replaced by the service agency onsite.
- Make the machine operational.
- Demonstrate the printing in various sizes with good quality
- Service agency shall be ensured sufficient stock of spare parts for readiness of replacement of defective components without time delay.
- Payment for Spare parts and Tonner/Cartridges shall be given against the actual price of the items.


TERMS AND CONDITIONS:

1. The above mentioned complaints shall be corrected onsite in the office premises at CCD/MVIT/VSSC, Valiamala Complex.
2. Party shall provide and assemble all the necessary spares/tonner/cartridges during service to make the machine operational onsite.

3. The machine to be made operational and to be demonstrated for scanning, editing, copying and printing from PCs after rectifying the hardware complaints and software complaints.
4. Suitable driver software files are to be installed in all computers in CCD Draughting Facility.
5. Service agency shall ensure sufficient stock of spare parts for readiness of replacement of defective components without time delay.
6. Payment for Spare parts and Tonner/Cartridges shall be given against the actual price of the items provided during service.

Complaints noted

1. Display touch screen is not working.
2. Error shows during startup.
3. Scanned images are not clear.
4. Unable to take prints from PC.
5. Errors in existing software installed in Pcs.

checked by

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