

Technical Compliance statement format for TOSS (RC for 5 years)

Sl. No	RFP. No	Parameters	Compliance (Yes/No)	Remarks
1	5	Criteria for Service Provider		
2	5.1	Vendor Evaluation Criteria		
3	5.1.1	Service provider shall have minimum 5 years' experience in TOSS operations. Supporting documents shall be provided.		
4	5.1.2	Service provider should have successfully supported at least 5 TOSS operations in last 5 years. Supporting documents shall be provided.		
5	5.1.3	Service provider shall indicate the capability to deploy technically skilled manpower having fluency in English for TOSS operations.		
6	5.1.4	Service provider shall support the TOSS requirements with 99.95% reliable and 100% available Network Control Center (NCC) {Geographically diversified redundant NCC to be provided}. Supporting documents shall be provided.		
7	5.1.5	Service provider shall have Network stations in Three regions i.e. American region, European region and Australian/Asia-Pacific region (own or partner network stations).		
8	5.1.5.1	Service Provider shall mention at least One antenna meeting MCF/ISRO's technical specifications for C and/or Ku-band in each region (own or partner). i.e. bidder shall mandatorily quote for C-band antenna in all the three regions and/or Ku-band antenna in all the three regions.		
9	5.1.5.2	If offered antenna in any region is not meeting tendered specification. MCF reserves right to reject the offer.		
10	5.1.5.3	During the contract period, in case of exigency attributable to service provider, then alternate network station/ antenna & its interface tests (around T-3 months) shall be provided without additional cost implication.		
11	5.1.5.4	These network stations shall be connected over highly reliable, secure communication link (One prime & One back up) to service provider's Prime & redundant NCC which in turn gets connected to MCF/ISRO for TOSS support.		
12	5.1.6	The bidder shall obtain necessary licenses for network stations (own or partner) and Network Control Centers to support TOSS activity of ISRO missions.		
13	5.1.7	Service Provider shall mention the antenna meeting MCF/ISRO's technical specifications separately for C-band and/or Ku-band in each region.		

14	5.1.8	Participation of vendor in the pre-bid meeting (in person or in virtual mode) is mandatory whenever scheduled by MCF/ISRO. Failure in this will result in rejection of offer.		
15	5.2	Price evaluation criteria L1 will be calculated for C-band & Ku-band TOSS operations separately. One Launch per year is considered for calculating L1, i.e. total 5 launches in 5 years for both C-band & Ku-band.		
16	6	C-band & Ku-band Network Support		
17	6.1	The TOSS Service Provider shall mandatorily quote for three regions for C and/or Ku mission. The choice of Type-1 (6.1.1) or Type-2 (6.1.2) rests with MCF/ISRO based on mission requirements.		
18	6.1.1	Type1: Shall provide network stations in THREE regions, one each over American Region, European Region and Australian/ Asia-Pacific Region connected by highly reliable, secure leased link (One Prime and One back up) with Service Provider's Network Control Centre (NCC). The Satellite Control Centre of ISRO located at MCF, Hassan shall be interfaced to all the network stations through the Service provider's NCC.		
19	6.1.2	Type-2: Shall provide network stations in TWO regions, one each over American Region and European Region connected by highly reliable, secure leased link (One Prime and One back up) with service provider's Network Control Centre (NCC). The satellite Control Centre of ISRO located at MCF, Hassan shall be interfaced to all the network stations through the Service provider's NCC		
20	6.2	Overall Mission Support Requirement		
21	6.2.1	The network stations and the Service Provider's NCC(s) shall be compliant to both CCSDS (non-COP) and non-CCSDS TTC&R operations		
22	6.2.2	During establishment of communication link(s) Service provider shall take all necessary precautions for data security by means of secured network infrastructure and configuration, use of suitable UTM/ firewall etc. to ensure ISRO traffic is safe from any cyber-attacks.		
23	6.2.3	The TOSS Service Provider shall have Network Control Center(s) (NCCs) connected to each other and all network stations through 100% available links (One Prime and One back up) and NCC(s) shall be connected to MCF/ISRO over secure high-available data links.		
24	6.2.4	The network stations offered by the TOSS service provider shall support the mission operations with prime and backup configurations/ systems.		
25	6.2.5	Successful Bidder's ground station shall be equipped with the necessary dedicated equipment to execute TOSS mission requirements. Key elements of the ground station include a monopulse-tracking antenna with full acquisition pattern, search capability and redundant Baseband, RF conversion and RF		

		power amplification equipment. It is Bidder's responsibility to maintain sufficient on-hand spares for RF and baseband systems such that failed redundant system components may be replaced within 4-hours. Four-hour replacement does not include the antenna subsystem or high-powered amplifiers (transmitters). It is expected that the antenna subsystem maintenance history will be taken into account and on-hand spares for previously problematic units or circuit boards will be available. The antenna subsystem includes drive motors, drive power electronics, antenna control unit, tracking downconverter and basic antenna structure.		
26	6.2.6	During LEOP Satellite visibility		
27	6.2.6.1	Network stations shall carryout initial acquisition of the signal of the Satellite using the orbital information provided by MCF/ISRO and track the Satellite in Monopulse/Auto track mode continuously with program drive mode in background.		
28	6.2.6.2	Network stations shall receive Satellite telemetry signals, demodulate and make the data available to MCF/ISRO over TCP/IP socket connection to Base Band Units (BBU).		
29	6.2.6.3	Network stations shall transmit the tele-commands through MCF/ISRO provided command encoders/BBU TCU on authorization from MCF/ISRO.		
30	6.2.6.4	Network stations shall be configured as per ISRO's TOSS requirement. Access to BBU M&C to be provided to perform ranging operation using 7-tone ESA-like format. In addition, time-tagged azimuth and elevation angles of antenna should be accessible directly from MCF/ISRO.		
31	6.2.6.5	Network stations shall conduct a RF radiation survey/Noise Survey for longitudinal slots provided by MCF/ISRO for the critical operations as per mission requirement and detailed report including necessary spectrum plots with longitudinal information shall be submitted to MCF/ISRO. RF radiation survey has to be carried out as per MCF/ISRO requirement for any of the antenna to check interference with the satellite TTC frequency for a particular longitudinal slot in the satellite trajectory.		
32	6.2.6.6	Network stations shall take the spectrum plots of downlink telemetry and range carriers during AOS, LOS, during critical operations and as per the mission requirement and to be provided to identified email-ids of MCF/ISRO in jpeg format or in any other format requested by MCF/ISRO. Network stations shall also take the spectrum plots of uplink carriers as per the mission requirement.		
33	6.2.6.7	Network stations shall plot/record time tagged telemetry (TLM) AGC during AOS, LOS and critical operations and as per the mission requirements and shall be sent to identified email-ids of MCF/ISRO in jpeg format or in any other format requested by MCF/ISRO.		
34	6.2.7	Service Provider shall establish Voice connectivity to all the network stations including the Service provider's NCC(s) and desirably MCF/ISRO shall be part of voice bridge or any online meeting platform.		
35	6.2.8	Service Provider shall establish FTP/E-mail connectivity between MCF/ISRO and the NCC.		

36	6.2.9	Service provider shall ensure that all the selected network stations for any mission are connected to the NCC through redundant links.		
37	6.2.10	Service provider shall use proper encryption for data flow between MCF and service provider's NCC.		
38	6.2.11	The azimuth and elevation angle blockage information with respect to each network station needs to be provided by the Service Provider to MCF/ISRO along with the coverage Region of GSO as a part of the technical document submitted along with the bid.		
39	6.2.12	During pre-launch simulation activities and LEOP phase operations, the Service Provider shall ensure that the NCC to be manned with technically skilled personnel, having fluency in English, for smooth operations.		
40	6.2.13	The Service provider shall ensure that BBUs with CORTEX compatible ICD is deployed at the network stations for TOSS support.		
41	6.2.14	Service provider shall facilitate MCF/ISRO to access, monitor and record AGC and Eb/No of the BBUs located at network stations or shall provide the required data to MCF/ISRO.		
42	6.2.15	If a single antenna cannot support the total Ku frequency band (12.75 - 13.25 GHz & 13.75 -14.5 GHz) then the bidder can provide solution with two different antenna in same region. However, in each region whole band shall be covered using either single/multiple terminals.		
43	6.3	Interfaces		
44	6.3.1	Connectivity to Service Provider's NCCs with network stations shall be provided (for continuous Satellite coverage) with MCF/ISRO, Hassan, India through reliable, secured dual redundant data link(s). Data links established shall be leased links, over diversified routes, either terrestrial link (over OFC) or shall have maximum of one satellite hop. All the transactions between NCC and MCF/ISRO shall be over TCP/IP. The Service Provider shall deploy end equipment in redundant configuration at NCC and at MCF/ISRO.		
45	6.3.2	For a LEOP mission, the data link(s) shall support the transmission of minimum SIX TCP/IP socket connections for telemetry data, one each for Tele-command, Range and angle data transfer from each network station along with voice connectivity with NCC as per the mission requirement. The Service Provider shall provide data link(s) bandwidth sufficient to support two overlapping LEOP operations. The minimum bandwidth required is 1Mbps.		
46	6.3.3	The Service Provider shall deploy all the earth station network elements required for the mission in LEOP phase except for proprietary command encoders (which will be provided by MCF/ISRO). After entering into rate contract for non-CCSDS mission, MCF/ISRO will supply and install the command encoders at identified network stations. The Service Provider shall provide all the technical support during installation & operation of MCF/ISRO equipment.		

47	6.3.4	The Service Provider shall provide necessary assistance in getting custom clearance for ISRO equipment being sent to Network provider's station for supporting ISRO missions.																				
48	6.3.5	The Service Provider shall assist in arranging permission/ clearance for MCF/ISRO engineers visit to Network provider's operation center for supporting launch missions/ any special operations (if required).																				
49	6.3.6	The Service provider shall support the mission from T to T + 3 days nominally where T is the launch day. In addition, the mission activities include following pre-launch simulations namely <ul style="list-style-type: none"> • T-1 month Network test (for one day) • Two Network Dress Rehearsals (one day each around T-7 and T-3 days) preceding the launch operations 																				
50	6.3.7	Based on the request from MCF/ISRO, the service provider shall be ready to stop the LEOP support for the given mission before the stipulated duration (T+3 days), and price shall be charged only for the actual number of days supported.																				
51	6.3.8	In case MCF/ISRO gives request for extending the mission support for beyond the stipulated duration (T+3 days), the service provider shall extend the support and pricing shall be for the actual number of days supported.																				
52	6.3.9	Service provider shall ensure proper network configuration to ensure inter-packet latency less than 2 seconds.																				
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54	6.4.1	C-band Telemetry <table border="1" data-bbox="359 927 1549 1365"> <thead> <tr> <th>Sl.No.</th> <th>Description</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Carrier frequency range</td> <td>3700–4200 MHz</td> </tr> <tr> <td>2</td> <td>Modulation</td> <td>PCM-NRZ-S/PSK/PM or CCSDS/PSK/PM, PSK sub carrier: 32 KHz, 128 KHz as per the satellite configuration</td> </tr> <tr> <td>3</td> <td>PCM telemetry bit rate</td> <td>1 Kbps to 10 Kbps selectable</td> </tr> <tr> <td>4</td> <td>On-board polarization for downlink</td> <td>CP(LHCP/RHCP) (diversity combiner shall be available to process CP signal, as per satellite orientation).</td> </tr> <tr> <td>5</td> <td>Downlink chains</td> <td>Two independent downlink chains (C-band CP(LHCP/RHCP) - PM-PSK-NRZ-S)</td> </tr> </tbody> </table>	Sl.No.	Description	Value	1	Carrier frequency range	3700–4200 MHz	2	Modulation	PCM-NRZ-S/PSK/PM or CCSDS/PSK/PM, PSK sub carrier: 32 KHz, 128 KHz as per the satellite configuration	3	PCM telemetry bit rate	1 Kbps to 10 Kbps selectable	4	On-board polarization for downlink	CP(LHCP/RHCP) (diversity combiner shall be available to process CP signal, as per satellite orientation).	5	Downlink chains	Two independent downlink chains (C-band CP(LHCP/RHCP) - PM-PSK-NRZ-S)		
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		6	Telemetry data transfer	Minimum Six streams of the Satellite telemetry data (over TCP/IP socket connection) from two independent downlink chains from each network station to MCF/ISRO in real-time			
55	6.4.2	Ku-band Telemetry					
		Sl.No.	Description	Value			
		1	Carrier Frequency range	10.70 - 12.00 GHz (desirable)			
		2	Modulation	PCM-NRZ-S/PSK/PM or CCSDS/PSK/PM, PSK sub carrier: 32 KHz, 128 KHz as per the satellite configuration			
		3	Bitrate	1 Kbps to 10 Kbps selectable			
		4	On-board polarization for downlink	CP (diversity combiner shall be available to process LHCP/RHCP signal, as per satellite orientation).			
		5	Downlink chains	Two independent downlink chains (Ku-band CP - PM-PSK-NRZ-S)			
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56	6.5	Telecommand					

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62	6.7	Tracking																							
63	6.7.1	Tracking of Satellite continuously by carrier lock in Monopulse/Autotrack mode with the program track mode running in background using TLE file. The TLE file will be provided by MCF/ISRO from time to time.																							
64	6.7.2	In case of non-nominal launch leading to deviated Satellite trajectory, the Service provider should have the capability to track the Satellite using antenna drive modes such as Search/Box scan.																							
65	6.7.3	Service provider shall generate and upload program drive file to network station antenna control unit (ACU), based on the TLE provided by MCF/ISRO (through FTP/E-mail) from time to time, during orbit raising period for acquisition and tracking the Satellite.																							
66	6.7.4	The service provider shall be responsible for driving the antenna and tracking the Satellite.																							
67	6.8	Ground System Requirements																							
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70	6.8.3	The transmission and reception characteristics shall match the on-board polarization.		
71	6.8.4	MCF/ISRO shall access ACU parameters like tracking mode & time-stamped AZ and EL angle required for the mission, by means of queries over TCP/IP		
72	6.8.5	Each of the network stations shall have hot redundancies for all the hardware elements including power supply, uplink and downlink chains.		
73	6.8.6	Network station shall support Uplinks for ranging and commanding on two independent uplink chains (independent uplink carriers) shall be supported either simultaneously or by switching.		
74	6.8.7	Network station shall support simultaneous downlinks for receiving two downlink carriers of Satellite telemetry along with ranging tones.		
75	6.8.8	All the ground elements required for the support shall be service provider's responsibility excluding the proprietary tele-command encoders of MCF/ISRO.		
76	6.8.9	Service provider is responsible for providing TCU/BBU for CCSDS based commanding.		
77	6.8.10	Downlink carrier from on-board will be modulated with any combination of Normal telemetry, Dwell telemetry and Ranging. Downlink shall be shared between telemetry and ranging.		
78	6.8.11	Timing system accuracy of the network stations and NCC(s) shall be 10 ms or better.		
79	6.8.12	Timing System: GPS/GNSS based frequency and timing distribution system with timing accuracy of 10 ms or better.		
80	6.8.13	Network station shall support the availability of IRIG-B, NTP, 5/10 MHz reference for MCF/ISRO command encoder.		
81	6.8.14	The service provider shall provide all the necessary Configuration documents of the network stations and NCC (Main & redundant), along with the proposal/ bid.		
82	6.8.15	The service provider shall provide Standard Operation Procedure (SOP) document, necessary Interface Control Documents (ICD), on award of Purchase Order under this RC which will be issued three months before every mission. The documents shall contain detailed operational block diagrams of the network stations, connectivity with the service provider's NCC, the configuration settings of the hardware elements and the interface details of service provider's NCC with Satellite Control Center (SCC) of MCF/ISRO.		
83	6.8.16	The service provider shall provide Contingency operation document, which includes procedures to be followed during contingency at NCC, at network stations and contingency pertaining to data/voice links.		
84	6.8.17	One-time mandatory Compatibility test will be done for C-band & Ku-band stations in all Three regions before 4 months of first launch in each band after award of RC. Connectivity shall be established between service provider's NCC & MCF/ISRO to substantiate station capability for supporting TOSS		

		operations of MCF/ISRO (To be jointly conducted by the Service Provider & MCF/ISRO). These tests shall exhaustively cover all the tests required for Voice & Data connectivity		
85	6.9	Documents to be Provided along with Proposal/ bid		
86	6.9.1	Profile of Service Provider indicating expertise, endeavors, experience and the details of successful missions supported in the last ten years. These documents shall include the supporting documents mentioned in the vendor eligibility criteria.		
87	6.9.2	Configuration Documents along with version control consisting of: <ul style="list-style-type: none"> • Station RF & Baseband Configuration, drawing, capability and specifications. • NCC configuration and capabilities. • Link/network configuration. • Contingency recovery procedures 		
88	6.10	Documents to be provided for each mission along with version control <ul style="list-style-type: none"> • Interface Control Document (ICD). • Station RF & Baseband Configuration, drawing, capability & specifications. • BBU & Converter settings. • NCC configuration • IP Address, LAN/WAN diagram 		
89	6.11	Activities during TOSS Support of each Mission <ul style="list-style-type: none"> • Dataflow test with each Network Station • Two Network Dress Rehearsals (NDRs). Repetition of the tests shall be carried out if results are not satisfactory based on MCF/ISRO request. • Activities specified in Section 6.2 for Overall Mission Support Requirement. • During Dataflow test & NDRs Network station to carry out the following activities as per MCF/ISRO requirement. <ul style="list-style-type: none"> ➤ Configuration check and testing of all network elements, RF, Baseband & servo equipment ➤ Antenna drive check ➤ Zero range calibration ➤ Telemetry playback 		

		<ul style="list-style-type: none"> ➤ TTC operation with ISRO Test satellite. (If ISRO test satellite is not visible from particular network station, then service provider shall put maximum effort in providing a test satellite for the dataflow test / NDRs). ➤ Intermediate Frequency (IF/RF) Terminated mode or radiated mode of commanding to take spectrum plots of modulation deviation. ➤ Other spectrum plots and AGC plots as per real-time requirement. ➤ Spectrum plots, AGC plots & Failure report / fault report / deviations shall be sent to the MCF/ISRO identified email-ids. ➤ Observation reports, in case of delay/failure in carrying out mission related events (eg. AOS), shall be provided within 2 hours. Detailed failure reports /fault reports shall follow. 		
90	7	<p>DURATION OF CONTRACT</p> <p>Ground Station/TTC network support rate contract will come into force from effective date for a period of FIVE years. Accordingly, the network provider shall provide prices which remain effective for FIVE years.</p> <p>In case any unforeseen situations or unsatisfactory service from network provider side, MCF/ISRO reserves right to pre-maturely terminate this contract with three months of advance notice to the TTC network provider. In case of any unforeseen situations arising at TTC network provider side, which may lead to termination of this contract, network provider shall provide minimum of six months advance notice to MCF/ISRO.</p>		
91	8	<p>PRICING AND PAYMENT SCHEDULE</p> <p>The network service provider shall provide fixed prices (in price bid) which remain effective for five years or shall indicate prices for each year as applicable.</p>		

92	8.1	<p>Payment schedule</p> <table border="1" data-bbox="359 233 1545 678"> <thead> <tr> <th data-bbox="359 233 520 342">Milestone</th> <th data-bbox="520 233 1381 342">After release of applicable Purchase order</th> <th data-bbox="1381 233 1545 342">Percentage of Total Fee/Price</th> </tr> </thead> <tbody> <tr> <td data-bbox="359 342 520 383">1</td> <td data-bbox="520 342 1381 383">Payment towards Licensing.</td> <td data-bbox="1381 342 1545 383">20%</td> </tr> <tr> <td data-bbox="359 383 520 456">2</td> <td data-bbox="520 383 1381 456">Payment towards preparation of Network stations (3 months prior to initially scheduled launch).</td> <td data-bbox="1381 383 1545 456">15%</td> </tr> <tr> <td data-bbox="359 456 520 529">3</td> <td data-bbox="520 456 1381 529">Payment towards establishment of Datacom & carrying out rehearsal Tests (Typically T-30days).</td> <td data-bbox="1381 456 1545 529">15%</td> </tr> <tr> <td data-bbox="359 529 520 643">4</td> <td data-bbox="520 529 1381 643">Payment on completion of Mission. However, payment shall be made as per actual number of days supported by each network station</td> <td data-bbox="1381 529 1545 643">50%</td> </tr> <tr> <td data-bbox="359 643 520 678"></td> <td data-bbox="520 643 1381 678">Total</td> <td data-bbox="1381 643 1545 678">100%</td> </tr> </tbody> </table>	Milestone	After release of applicable Purchase order	Percentage of Total Fee/Price	1	Payment towards Licensing.	20%	2	Payment towards preparation of Network stations (3 months prior to initially scheduled launch).	15%	3	Payment towards establishment of Datacom & carrying out rehearsal Tests (Typically T-30days).	15%	4	Payment on completion of Mission. However, payment shall be made as per actual number of days supported by each network station	50%		Total	100%		
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93	8.1.1	A Purchase Order for each mission will be issued along with the technical parameters specific to the mission after the Rate Contract establishment around T-3 months once the launch date is confirmed.																				
94	8.1.2	For all the milestones Payment will be done within 30 days after the submission of invoice.																				
95	8.1.3	Insurance coverage for network stations is the responsibility of service provider, excluding the ISRO provided equipment.																				
96	8.1.4	In case the launch is cancelled/called off/failure and if MCF/ISRO has paid excess amount to the service provider, then service provider is bound to return the excess amount after adjusting the expenses within 30 days of notice.																				
97	8.1.5	Based on the ISRO Launch Manifest typically 15 launches (including C & Ku band) are expected in next 5 years. However, there is no commitment on number of launches during the contract period. The number of actual launches per year will vary (0-3) depending upon the ISRO's mission plan. During the contract period, in rare case, there may be One/more years where C-band launches are not scheduled or Ku-band launches are not scheduled.																				
98	8.1.6	Prices shall be governed by the launch date. In case the LEOP operations of a mission happening in the end of a calendar year and spill over to the next calendar year, the prices shall hold as for the preceding year.																				

99	8.1.7	Service provider shall quote for C-band and/or Ku-band missions (with own or partner antenna) in all three regions.		
100	8.1.8	MCF/ISRO reserves the right to award separate rate contracts for C-band & Ku-band or a combined rate contract for both. As per L1 evaluation separate RC will be signed as per the outcome.		
101	8.2	Service Fee: For each Mission, MCF shall pay Bidder the "Service Fee" specified in the applicable Purchase Order under Rate Contract which is firm and fixed.		
102	8.3	Manner of Payment: MCF shall make all payments without offset, deduction or withholding and by bank wire transfer. In addition, MCF shall be responsible for any and all transfer, exchange, or other similar charges within India and similar charges outside India to the account of service provider. All payments shall be paid to the banking account information specified in the applicable invoice or to such other account as Bidder may instruct MCF in writing from time to time		
103	8.4	Taxes: Bidder shall quote prices inclusive of all applicable taxes and duties at their end.		
104	9	GENERAL TERMS AND CONDITIONS		
105	9.1	The bidder shall provide point-by-point technical compliance matrix table against all the support requirements and specifications covered under this RFP. The bidder shall explicitly bring out all the points in the remark column wherever the MCF/ISRO requirements are not met or exceeded.		
106	9.2	MCF/ISRO shall not be responsible for any loss, damage and safety of the network station equipment / employee of TTC network provider while executing TTC service for Indian satellite / LV missions.		
107	9.3	TTC network provider shall not assign, sublet or delegate any part of this TTC support contract to any sub-network provider without MCF/ISRO written consent.		
108	9.4	For all MCF/ISRO supplied equipment, Network provider shall ensure regulated electrical power and environmental conditions for equipment to perform as desired.		
109	9.5	The bidder may obtain required clarifications, if any, before submitting the bid.		
110	9.6	MCF/ISRO reserves right to offer total TTC service to one party or enter into parallel contracts with multiple parties.		
111	9.7	During the contract period if there are any other TTC/ data reception service requirements arising out from future ISRO missions, the rate contract will be suitably amended with mutual agreement between two parties.		
112	9.8	Pre-Bid Meeting <ul style="list-style-type: none"> • Bidder shall give his consent to participate in pre-bid meeting along with bid clarifications through e-procurement portal. • Bidder may refer tender schedule for pre-bid meeting. 		

		<ul style="list-style-type: none"> • The bidder must identify a contact person, phone number and mail ID to which any future correspondence may be addressed during the RFP stage of this solicitation. • Pre-bid meeting shall be mandatorily attended in physical or virtual mode by the Techno-commercial team from bidder. If site visit is required during pre-bid meeting, Bidder shall intimate about the same to MCF. The finalized document after pre-bid meeting shall be the base-line document for the entire contract and will be binding on the bidder. • Bidder can request for site survey during pre-bid period to have better clarity on the tender requirement 																				
113	9.9	<p>The tentative timeline for RFP process is as follows</p> <table border="1"> <thead> <tr> <th>Sl. No</th> <th>Description</th> <th>Tentative Timeline</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Date of tender release</td> <td>A</td> </tr> <tr> <td>2</td> <td>Vendor to seek clarifications (if any, through portal only)/provide consent for pre-bid meeting</td> <td>A + 10 days</td> </tr> <tr> <td>3</td> <td>Pre-bid meeting</td> <td>A + 12 days</td> </tr> <tr> <td>4</td> <td>Last date for Submission of bids</td> <td>A + 40 days</td> </tr> <tr> <td>5</td> <td>Tentative date of RC commencement</td> <td>August 2024</td> </tr> </tbody> </table>	Sl. No	Description	Tentative Timeline	1	Date of tender release	A	2	Vendor to seek clarifications (if any, through portal only)/provide consent for pre-bid meeting	A + 10 days	3	Pre-bid meeting	A + 12 days	4	Last date for Submission of bids	A + 40 days	5	Tentative date of RC commencement	August 2024		
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114	9.10	<p>Tender Instructions</p> <ul style="list-style-type: none"> • The Tenderers should submit quotations through ISRO e-Procurement portal complete in all respects with technical specifications, including pamphlets and catalogues. • The authority of person signing the tender, if called for, shall be produced 																				
115	9.11	<p>Limitation of Bidder Liability: Bidder's cumulative liability for any and all claims arising under or in connection with this RC in the aggregate, shall be limited to the Service Fee for the applicable Mission Purchase Order, except in the case of willful misconduct or gross negligence.</p>																				

116	9.12	LICENSES, CLEARANCES AND PERMITS: Bidder shall use all reasonable efforts to obtain and maintain all licenses, clearances and permits necessary for it to provide TOSS in accordance with its obligations under this Rate Contract. Each Party shall use all reasonable efforts to cooperate with the other with respect to the timely completion of such efforts. Such clearances shall be obtained at least two months before the date of launch. It is clearly understood by the MCF that such services as envisaged herein shall be provided only after obtaining all the regulatory Governmental clearances/approvals/licenses.		
117	9.13	FORCE MAJEURE: If the execution of contract is delayed due to reason of force majeure such as acts of god, acts of public enemy, acts of Government, fires, floods, epidemics, quarantine restriction, strikes, freight embargoes, etc., the Contractor shall give notice within 15 days to MCF in writing of his claim for an extension of time. MCF on receipt of such notice after verification, if necessary, may agree to extend the Contract delivery date as may be reasonable but without prejudice to other terms and conditions of the Contract		
118	9.14	SECURITY DEPOSIT: On signing of the RC, Contractor shall at the option of the Purchaser and within the period specified by him, in the form of Insurance Surety Bonds, Account Payee Demand Draft, FDR, online payment or Standby LC in an acceptable form, as the Purchaser may determine, security deposit of three percent (03%) of average per launch price over 5 years (Value of SD applicable separately for C & Ku band). Such deposits shall be interest free & valid for a period of 5 years plus 2 months claim period.		
119	9.15	Applicable Law: The Contract shall be interpreted, construed and governed by the laws of India.		
120	9.16	ARBITRATION: If at any time any question, dispute or difference whatsoever shall arise between the purchaser and the Contractor upon or in connection with this Contract, either party may forthwith give to the other notice in writing of the existence of such question, dispute or difference and the same shall be referred to the adjudication of two arbitrators, one to be nominated by purchaser, other by a Contractor and in the event of any difference of opinion, the arbitrators will refer the matter to the umpire. The arbitration shall be conducted in accordance with the rules and procedure for arbitration of the International Chamber of Commerce at Paris. The expense of the arbitrators and umpire shall be paid as may be determined by them, the venue of such arbitration should be in India.		
121	9.17	COUNTER TERMS AND CONDITIONS OF SUPPLIERS: Where counter terms and conditions/printed or cyclostyled conditions have been offered by the supplier, the same shall not be deemed to have been accepted by the purchaser unless specific written acceptance thereof is obtained.		
122	9.18	LANGUAGE AND MEASURES: All documents pertaining to the Contract including specification, schedule, notice, correspondence, operating and maintenance instructions, drawings or any other writings shall		

		be written in English language. The metric system of measurement shall be used exclusively in the Contract.		
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