

**GOVERNMENT OF INDIA
DEPARTMENT OF SPACE
ISRO PROPULSION COMPLEX (IPRC)
MAHENDRAGIRI**

**Tender for SUPPLY & INSTALLATION OF SERVICE COUNTERS FOR
SNACKS DISTRIBUTION**

Bids to be submitted online

Tender No.: IPRC/PURGP2/IP202400107301 dated 27-09-2024

A. Tender Details

Tender No : **IPRC/PURGP2/IP202400107301**

Tender Date : **27-09-2024**

Tender Classification: **GOODS**

Purchase Entity : **PURGP2**

Centre : **ISRO PROPULSION COMPLEX (IPRC)**

SUPPLY & INSTALLATION OF SERVICE COUNTERS FOR SNACKS DISTRIBUTION

1. Only Class-I and Class-II Local suppliers as per Make in India Policy are eligible to participate in the bid.

a. The percentage of local content should be specifically mentioned in the offer, without which it will be summarily rejected.

b. Preference will be given to Class-I Local Supplier and in their absence, Class-II Local Supplier will be considered.

2. MSE preference is applicable only against the claim of the manufacturer and production of documentary evidence by the manufacturer for the registration of particular item under MSE.

3. Last minute clarification on tenders will not be entertained.

4. This is an E Tender. Hence Postal/Fax/Email tenders will not be accepted.

5. Acceptance of Guarantee / Warranty, Security Deposit, PBG & LD Clause shall be specified in your Offer.

A.1 Tender Schedule

Bid Submission Start Date : **27-09-2024 17:00**

Bid Clarification Due Date : **15-10-2024 14:00**

Bid Submission Due Date : **22-10-2024 14:00**

Bid Opening Date : **22-10-2024 14:30**

B. Tender Attachments

NA

Instructions To Vendors

1. General Instructions

1. Last minute clarification on tenders will not be entertained.
2. This is an E Tender. Hence Postal/Fax/Email tenders will not be accepted.
3. If a vendor is not able to submit bid against this tender due to any reason, such vendor is requested to post their REGRET message in the e-procurement portal with clear reasons or email to psogroup2@iprc.gov.in. Non submission of bids without regrets will be viewed seriously.
4. IPRC reserves the right to split the tendered quantity in part or whole on its sole discretion without assigning any reason.
5. IPRC has the right to cancel the tender without assigning any reason etc.
6. If any vendor submits forged / false documents along with the tender, offer of such vendors will be summarily rejected and such bidders will be blacklisted for all future tenders.
7. Option Clause:-The purchaser reserves the right to increase/decrease the ordered quantity by up to 25-30 percent at any time, till final delivery date (or the extended delivery date of the contract), by giving reasonable notice even though the quantity ordered initially has been supplied in full before the last date of the delivery period (or the extended delivery period)

2. LOCAL CONTENT DECLARATION CERTIFICATE FORMAT (in your letter head)

1. In line with the Government Public Procurement Order No. P/45021/2/2017-BE-II dtd . 15.06.2017 , as amended from time to time, and as applicable on the date of submission of tender, we hereby certify that , we M/s. _____ are local supplier meeting the requirement of minimum local content, _____%, as defined above in the orders for the material against Tender Enquiry No. ____ dtd. ____ .

2. The HSN No. of the item supplied is _____

Percentage of Local value addition , involved in the item are:

- 1.
- 2.
- 3.

3. This is also certified that the following factors are excluded in the above percentage: (strike out which are not applicable)

1. imported item sourced locally from resellers/distributors (value in ___% including tax, if applicable)
2. The license fee/royalties paid/technical charges paid out of india. (value in ___% including tax, if applicable)
3. Repackaged/refurbished/rebranded imported products (value in ___% including tax, if applicable)

4. The details of location at which the value addition will be made is as follows :

5. We also understand that , false declarations will be in breach of code of integrity, under rule 175 (1) (i) (h), of the General Financial Rules, for which a bidder, or its successors can be debarred for up to 3 years under Rule 151 (iii) of the GFR along with such other actions as may be permissible under law.

For (company name)

Authorised Signatory

3. Conditions for BIDDER FROM A COUNTRY WHICH SHARES LAND BORDER WITH INDIA

1. Any false declaration and non-compliance of the above would be a ground for immediate rejection of offer or termination of the contract and further legal action in accordance with the laws.

2. As per the Rule 144(xi) of General Financial Rule, 2017, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the competent authority ie., Department for Promotion of Industry and Internal Trade (DPIIT).

3. Hence, Vendors or Agents of a Vendor (Indian or others) from a country sharing border with India shall submit copy of valid registration made with Department for Promotion of Industry and Internal Trade (DPIIT), Government of India along with the tender mandatorily, without which the offer will be treated as invalid.

4. Model Certificate for Tenders

I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered

5. Validity of Registration: Registration should be valid at the time of submission of bids and should be valid at the time of placement of order.

4. GENERAL TERMS AND CONDITIONS

1. a) Facility of after sales service to be confirmed with details.
- b) Permanent Account Number (PAN) allotted by Income-Tax authorities shall be furnished with documentary proof. Otherwise, documentary proof for having applied for PAN should be provided. Also PAN should be in the name of Company/Firm, if quoted by the Company/Firm and in the name of Individual, if quoted by individual.
- c) GST No.
- d) PAN No.
- e) Local office in Tirunelveli / Nagercoil is preferable.

Note: (b) to (e) are applicable for Indian Companies only.

2. All amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail.

3. GST where legally leviable and intended to be claimed should be distinctly shown separately in the tender.

4. Guarantee / Warranty period as applicable shall be indicated, along with the quote. Guarantee/Warranty shall commence from the date of installation and acceptance of the complete equipment supplied under the contract/purchase order.

5. If an Indian agent submits bid on behalf of the Principal/OEM, the same Indian agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product

6. In a tender, either the Indian Agent on behalf of the Principal/OEM or Principal/ OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.

7. In case of imported items (stores), Ex-Works/FOB/FCA prices should be indicated. In case of indigenous stores the quotation should be on FOR-Destination / Door delivery basis.

8. In case the vendor falls in the category of Small Scale Industries(SSIs), who are registered with NSI, Public Sector Undertakings (PSUs) and Micro & Small Enterprises (MSMEs) the same shall be mentioned in their quote for evaluation.
9. Indian Agents while quoting on behalf of their principals shall attach necessary authorization letter from their Principals along with the bid.
10. IPRC reserves the right to accept or reject any quotation in full or part thereof by recording the reasons.
11. IPRC shall not be responsible for failure of vendors in submitting bids online caused due to technical reasons at vendor end such as network or power failures, computer failure, internet-browser, mistakes / errors in filling the bids on line by vendor etc.
12. ISRO PROPULSION COMPLEX (IPRC) is exempted from payment of Customs Duty under Notification No. 50/2017-Customs dated 30.06.2017 and as amended by Notification No.5/18 Customs dt:25/1/18. For imported items IPRC will provide Customs Duty Exemption Certificate for availing Concessional CD and IGST.
13. Last minute request for the extension of the due date w.r.t. any technical issue at Vendors/Suppliers side will not be considered. You may submit your quotation online well in advance instead of waiting till the last date to ensure that Internet problem and network condition does not cause problem
14. LIQUIDATED DAMAGES:Delivery is the essence of the contract. Items shall be delivered within stipulated period. If delivery is delayed beyond the stipulated delivery period mentioned in the purchase order or any extension thereof, an amount equal to 0.5% per week shall be recovered, subject to a maximum of 10% of the order value shall be deducted from your bills due. For Staggered supply, maximum of 10% of value respective staggered supply lot.
15. Offers sent through post, telegram, fax, e-mail, courier will not be considered. Partially completed / incomplete tenders shall not be considered.
16. Only authorized dealers/agents or their accredited representatives for original manufacturers have to submit the quotation with documentary evidence.
17. PAYMENT: 100% through RTGS within 30 days from the date of receipt and acceptance of items at our site is the normal payment for Indigenous supply. In the case of direct Import, normal terms of payment are by Sight Draft / Wire Transfer after receipt of items. However, other terms of payment like establishment of Letter of Credit may be considered by the Purchaser on such terms and conditions as may be agreed upon.

18. PERFORMANCE BANK GUARANTEE :

The Supplier shall guarantee the successful and satisfactory performance/commissioning of equipment/machinery under the conditions specified in the Purchase Order. As a performance security, the SUPPLIER shall furnish a performance bank guarantee (format enclosed) from Nationalized Bank/Scheduled Bank for an amount equal to the sum of 3% of the order value ensuring the due performance of equipment/machinery in accordance with all the specifications and terms specified in the Purchase Order herein valid for the warranty period. On due performance, the performance bank guarantee shall be automatically cancelled and returned to the Supplier within 30 days after expiry of the Warranty period. The performance bank guarantee shall have claim period of six months.

19. SECURITY DEPOSIT : Security Deposit @ 3% of order value shall be submitted in the form of DD/FDR duly endorsed in favour of Accounts Officer, IPRC or by way of Bank Guarantee (in the prescribed format) within 20 days after receipt of order and valid up to the successful execution of the order.

20. The goods or material offered should be strictly as per our specifications. Change(s) in specifications, if any, should be clearly indicated by the supplier in his quotation. The supplier should also indicate make/type No. of the materials or equipment offered. Vague terms such as Best Indian, Best Indigenous and Imported make should not be used.

21. The offer should be valid for a minimum period of 120 days from the date of opening of the bids (Technical bid in case of 2-part tender).

22. The purchaser shall be under no obligation to accept the lowest or any tender and reserves the right of acceptance of the whole or any part of the tender or portions of the quantity offered and the tenderer shall supply the same at the rates quoted.

23. Wherever the tenderer is asked to submit sample for evaluation of tenders, the same shall be submitted along with your quote.

5. STANDARD TERMS AND CONDITIONS (DOS PM: 20)

1. ACCEPTANCE OF STORES:

(a) The stores shall be tendered by the Contractor for inspection at such places as may be specified by the purchaser at the Contractor's own risk, expense and cost.

(b) It is expressly agreed that the acceptance of the stores Contracted for, is subject to final approval by the purchaser, whose decision shall be final.

(c) If, in the opinion of the purchaser, all or any of the stores do not meet the performance or quality

requirements specified in the Purchase Order, they may be either rejected or accepted at a price to be fixed by the purchaser and his decision as to rejection and the prices to be fixed shall be final and binding on the Contractor.

(d) If the whole or any part of the stores supplied are rejected in accordance with Clause No. 8 (c) above, the purchaser shall be at liberty, with or without notice to the Contractor, to purchase in the open market at the expense of the Contractor stores meeting the necessary performance and quality Contracted for in place of those rejected, provided that either the purchase, or the agreement to purchase, from another supplier is made within six months from the date of rejection of the stores as aforesaid.

2. DELIVERY:

(a) The time for and the date of delivery of the stores stipulated in the Purchase Order shall be deemed to be the essence of the Contract and delivery must be completed on or before the specified dates.

(b) Should the Contractor fail to deliver the stores or any consignment thereof within the period prescribed for such delivery, the purchaser shall be entitled at his option either.

(i) to recover from the Contractor as agreed liquidated damages and not by way of penalty, a sum of 0.5% per week of the price of any stores which the Contractor has failed to deliver as aforesaid or during which the delivery of such store may be in arrears subject to a minimum of 10%, or

(ii) to purchase from elsewhere, without notice to the Contractor on the account and at the risk of the Contractor, the stores not delivered or others of a similar description (where others exactly complying with the particulars, are not, in the opinion of the purchaser, readily procurable, such opinion being final) without cancelling the Contract in respect of the consignment (s) not yet due for delivery, or

(iii) to cancel the Contract or a portion thereof and if so desired to purchase or authorise the purchase of stores not so delivered or others of a similar description (where others exactly complying with the particulars are not, in the opinion of the purchaser, readily procurable, such opinion final) at the risk and cost of the Contractor.

In the event of action being taken under sub-clause (ii) & (iii) of clause 10 (b) above, the Contractor shall be liable for any loss which the purchaser may sustain on that account, provided that the re-purchase or if there is an agreement to re-purchase then such agreement is made within six months from the date of such failure. But the Contractor shall not be entitled to any gain on such re-purchase made against default. The manner and method of such re-purchase shall be at the discretion of the purchaser, whose decision shall be final. It shall not be necessary for the purchaser to serve a notice of such re-purchase on the defaulting Contractor. This right shall be without prejudice to the right of the

purchaser to recover damages for breach of Contract by the Contractor.

3. DISPATCH:

The Contractor is responsible for obtaining a clear receipt from the Transport Authorities specifying the goods dispatched. The consignment should be dispatched with clear Railway Receipt/Lorry Receipt. If sent in any other mode, it shall be at the risk of the Contractor. Purchaser will take no responsibility for short deliveries or wrong supply of goods when the same are booked on "said to contain" basis. Purchaser shall pay for only such stores as are actually received by them in accordance with the Contract.

4. ERECTION OF PLANT & MACHINERY:

Wherever erection of a plant or machinery is the responsibility of the Contractor as per the terms of the Contract and in case the Contractor fails to carry out the erection as and when called upon to do so within the period specified by the purchaser, the purchaser shall have the right to get the erection done through any source of his choice. In such an event, the Contractor shall be liable to bear any additional expenditure that the purchaser is liable to incur towards erection. The Contractor shall, however, not be entitled to any gain due to such an action by the purchaser.

5. EXTENSION OF TIME:

As soon as it is apparent that the Contract dates cannot be adhered to, an application shall be sent by the Contractor to the purchaser. If failure, on the part of the Contractor, to deliver the stores in proper time shall have arisen from any cause which the purchaser may admit as reasonable ground for an extension of the time (and his decision shall be final) he may allow such additional time as he considers it to be justified by circumstances, of the case without prejudice to the purchaser's right to recover liquidated damages under clause 10 thereof.

6. GUARANTEE & REPLACEMENT:

(a) The Contractor shall guarantee that the stores supplied shall comply fully with the specifications laid down, for material, workmanship and performance.

(b) For a period of twelve months after the acceptance of the stores, if any defects are discovered therein or any defects therein found to have developed under proper use, arising from faulty stores design or workmanship, the Contractor shall remedy such defects at his own cost provided he is called upon to do so within a period of 14 months from the date of acceptance thereof by the purchaser who shall state in writing in what respect the stores or any part thereof are faulty.

- (c) If, in the opinion of the purchaser, it becomes necessary to replace or renew any defective stores such replacement or renewal shall be made by the Contractor free of all costs to the purchaser, provided the notice informing the Contractor of the defect is given by the purchaser in this regard within the said period of 14 months from the date of acceptance thereof.
- (d) Should the Contractor fail to rectify the defects, the purchaser shall have the right to reject or repair or replace at the cost of the Contractor the whole or any portion of the defective stores.
- (e) The decision of the purchaser notwithstanding any prior approval or acceptance or inspection thereof on behalf of the purchaser, as to whether or not the stores supplied by the Contractor are defective or any defect has developed within the said period of 12 months or as to whether the nature of the defects requires renewal or replacement, shall be final, conclusive and binding on the Contractor.
- (f) To fulfill guarantee conditions outlined in clause 4 (a) to (e) above, the Contractor shall, at the option of the purchaser, furnish a Bank Guarantee (as prescribed by the purchaser) from a Bank approved by the purchaser for an amount equivalent to 3% of the value of the Contract along with first shipment documents. On the performance and completion of the Contract in all respects, the Bank Guarantee will be returned to the Contractor without any interest.
- (g) All the replacement stores shall also be guaranteed for a period of 12 months from the date of arrival of the stores at purchaser site.
- (h) Even while the 12 months guarantee applies to all stores, in case where a greater period is called for by our specifications then such a specification shall apply in such cases the period of 14 months referred to in para 4 (b) & (c) shall be the guarantee period plus two months.

7. PERFORMANCE BANK GUARANTEE:

Supplier has to submit an interest free Performance Bank Guarantee for an amount equivalent to 3% (THREE PERCENT) of order value obtained from any scheduled Banks executed on Rs.200/- non-judicial stamp paper and shall be valid for a period of sixty days beyond expiry date of warranty period. The same shall be submitted along with Invoice towards final payment.

8. PACKING FORWARDING & INSURANCE:

The Contractor will be held responsible for the stores being sufficiently and properly packed for transport by rail, road, sea or air to withstand transit hazards and ensure safe arrival at the destination. The packing and marking of packages shall be done by and at the expense of the Contractor. The purchaser will not pay separately for transit insurance, all risks in transit being exclusively of the Contractor and the Purchaser shall pay only for such stores as are actually received in good condition in accordance with the Contract.

9. PRICES:

Tender offering firm prices will be preferred. Where a price variation clause is insisted upon by a tenderer, quotation with a reasonable ceiling should be submitted. Such offers should invariably be supported by the base price taken into account at the time of tendering and also the formula for any such variation/s.

10. REJECTED STORES:

Rejected stores will remain at destination at the Contractor risk and responsibility. If instructions for their disposal are not received from the Contractor within a period of 14 days from the date of receipt of the advice of rejection, the purchaser or his representative has, at his discretion, the right to scrap or sell or consign the rejected stores to Contractor's address at the Contractor's entire risk and expense, freight being payable by the Contractor at actuals.

11. SECURITY DEPOSIT(SD):

The Supplier shall provide Bank Guarantee for an amount equivalent to the 3% (Three PERCENT) of the total Order value towards Security Deposit for the due performance of the Purchase Order. The Security Deposit can be submitted in the form of Bank Guarantee (format enclosed) or Fixed Deposit receipt obtained from any Nationalized/ Scheduled Bank and it shall be kept valid for a period of sixty days beyond the date of completion of the Purchase Order. This Security Deposit will be returned to the Supplier only upon successful completion of all the contractual obligations or shall be adjusted/ forfeited against non-fulfilment of any of the contractual obligations. The Security Deposit shall be submitted within 30 days from the date of receipt of Purchase Order.

12. TEST CERTIFICATE:

Wherever required, test certificates should be sent along with the dispatch documents.

13. The Purchaser shall mean the President of India or his successors or assigns.

C. Bid Templates

C.1 Technical Bid - SUPPLY & INSTALLATION OF SERVICE COUNTERS FOR SNACKS DISTRIBUTION

1. Service Counters for snacks distribution (Supply & Installation).

Detailed Technical specifications and Details of quantity requirement of each item are enclosed as Annexure - 1.

[Document : Annexure - 1](#)

Common Specifications (Applicable for all items)

Sl No	Specification	Value	Compliance	Offered Specification	Remark
1	The vendor should have expertise in supply & installation of kitchen equipments.	Complied (Yes/No)	Yes / No / Explain		
2	The vendor specifically having experience in supply & installation of buffet counters and service counters.	Complied (Yes/No)	Yes / No / Explain		
3	The vendor should have executed the orders for the supply & installation of buffet counters & service counters for the value of not less than Rs. 10 Lakhs.	Complied (Yes/No)	Yes / No / Explain		

4	The vendor should have submit relevant copies of P.O's to prove their claim of supply & installation of buffet counters and service counters.		-		
5	The vendor should also submit work completion certificates of executed P.O's for supply & installation of buffet counters and service counters.		-		

Supporting Documents required from Vendor

1. P.O & Work completion certificates of Service/Buffer counters

2. Local content declaration - Make in India Policy - as per enclosed format

3. MSE Udyam Certificate if any

4. Price Break up

5 additional documents can be uploaded by the vendor

C.2 Commercial Terms / Bid

Sl. No.	Description	Compliance	Vendor Terms
1	Taxes and other costs, if any: (Specify)	Yes / No / Explain	
2	Validity of Offer (specify)	Yes / No / Explain	
3	Delivery Period (specify)	Yes / No / Explain	
4	Delivery Terms: Normal delivery terms - FOR Destination (i.e., IPRC, Mahendragiri)	Yes / No / Explain	
5	PAYMENT TERMS - Our normal payment terms is 100% within 30 days of receipt, acceptance, installation and commissioning of the items (No advance payment allowed). Specify your payment terms.	Yes / No / Explain	
6	<p>Security Deposit: Supplier shall submit an interest free Security Deposit for an amount equivalent to 3% of the order value, obtained through Bank Guarantee or fixed deposit receipt from any of the Nationalized/Scheduled Banks executed on non-judicial stamp paper of Rs.200/- value, and shall be kept valid for a period of sixty days beyond the date for completion of the Purchase Order. The Security Deposit can be submitted within 15 days from date of PO.</p> <p>1.In case of BG, confirmation for issued BG may be sent by issuing Bank/Branch to : IFSC Code: SBIN0000880; SBI, Nagercoil Branch.</p> <p>2.In case of FDR, the lien should be marked to Sr. Accounts Officer, IPRC, Mahendragiri.</p> <p>3.In case of DD, it should be drawn in the favour of Sr. Accounts Officer, IPRC, Mahendragiri, payable at Mahendragiri.</p>	Yes / No / Explain	
7	Confirm: Conditions for BIDDER FROM A COUNTRY WHICH SHARES LAND BORDER WITH INDIA	Yes / No / Explain	
8	Name of PRINCIPAL, Address, Contact No, E-mail Id etc. (specify):	Yes / No / Explain	

9	Currency quoted (specify)	Yes / No / Explain	
10	Warranty / Guarantee Period: (specify)	Yes / No / Explain	
11	Only Class-I and Class-II Local suppliers as per Make in India Policy are eligible to participate in the bid. Percentage of Local Content for the offered item / items shall be specified	Yes / No / Explain	
12	Liquidated Damages - Delivery is the essence of the order. If delivery is delayed beyond the stipulated delivery period, LD at 0.5% per week shall be recovered subject to a maximum of 10% of order value of undelivered items	Yes / No / Explain	
13	MSE preference is applicable only against the claim of the manufacturer and production of documentary evidence by the manufacturer	Yes / No / Explain	
14	Bank Details (State Bank of India, Mahendragiri, Tirunelveli (Dist) - 627 133) Details of your bank shall be furnished.	Yes / No / Explain	
15	Percentage of Local Content shall be declared in the prescribed format attached. For the items sold by the bidders as a resellers, Country of Origin Certificate from your OEM shall be submitted mandatorily.	Yes / No / Explain	
16	PERFORMANCE BANK GUARANTEE: Supplier shall furnish Performance Bank Guarantee for an amount equivalent 3% of order value on Non-Judicial stamp paper of appropriate value, obtained from any of the scheduled / nationalized Banks, valid for a period of 60 days beyond completion of warranty period.	Yes / No / Explain	
17	Any other terms	-	

C.3 Price Bid

Sl. No.	Item	Quantity	Unit Price	Currency	Total Price	Remark
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1	Service Counters for snacks distribution (Supply & Installation). Detailed Technical specifications and Details of quantity requirement of each item are enclosed as Annexure - 1.	1.00 Lot		-		
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