

**GOVERNMENT OF INDIA
DEPARTMENT OF SPACE
VIKRAM SARABHAI SPACE CENTRE (VSSC)
THIRUVANANTHAPURAM**

**Tender for Non-Comprehensive AMC for maintenance and testing of
fire detection system installed in various facilities of VSSC**

Bids to be submitted online

**Tender No.: VSSC/PURCHASE UNIT I (MAIN PURCHASE)/VS202400492201 dated
07-11-2024**

A. Tender Details

Tender No : **VSSC/PURCHASE UNIT I (MAIN PURCHASE)/VS202400492201**

Tender Date : **07-11-2024**

Tender Classification: **SERVICES**

Purchase Entity : **PURCHASE UNIT I (MAIN PURCHASE)**

Centre : **VIKRAM SARABHAI SPACE CENTRE (VSSC)**

Non-Comprehensive AMC for maintenance and testing of fire detection system installed in various facilities of VSSC

IMPORTANT NOTE: This being a TWO PART Tender, Cost shall be mentioned in the Price Bid Form Only. All the documents being uploaded like quote split up details, Technical compliance statement, etc should not contain the rates/costs. However a copy of your Detailed Quotation WITHOUT PRICE/MASKING ALL PRICE DETAILS SHALL BE UPLOADED in the Documents Solicited from the Vendor Field/Screen [available in Bid forms] to know the pattern of Quote.[ENSURE NOT TO MENTION ANY PRICE IN ATTACHED DOCUMENTS,OTHERWISE THE QUOTE WILL BE INVALID.

PLEASE NOTE THE FOLLOWING WHILE SUBMITTING YOUR OFFER:-

- 1) Last minute clarification on tenders will not be entertained.
- 2) This is an E Tender. Hence Postal/Fax/Email tenders will not be accepted. Offer shall be submitted through our E-procurement portal.
- 3) Before submission of bid, the bidder should study all the terms and conditions mentioned in the tender document along with the files attached with the tender.
- 4) Please attach the pdf format of your offer also.
- 5) For any clarifications regarding this tender, your query should be sent to pso2_main_pur@vssc.gov.in Ph: 0471 2563523 clearly mentioning the tender number, within the time period specified in the tender.

A.1 Tender Schedule

Bid Submission Start Date : **07-11-2024 17:49**

Bid Clarification Due Date : **14-11-2024 14:00**

Bid Submission Due Date : **09-12-2024 14:00**

Bid Opening Date : **09-12-2024 14:30**

Price Bid Opening Date : **16-12-2024 14:00**

B. Tender Attachments

Technical Write-up/Drawings

Document : AMC tender specification

Document : Annexure-2 cost split up for future systems

Document : Annexure- D weekly inspection format

Document : Annexure C : Quarterly maintenance checks

Document : Annexure-B Details for future systems

Document : Annexure- A : details of existing FACP systems

Document : Annexure-3 Cost for spares

Document : Annexure -1 cost splitup for 105 FACP

Instructions To Vendors

9. Conditions for BIDDER FROM A COUNTRY WHICH SHARES LAND BORDER WITH INDIA

1. 1. As per the Rule 144(xi) of General Financial Rule, 2017, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the competent authority ie., Department for Promotion of Industry and Internal Trade (DPIIT).

2. 2. Hence, Vendors or Agents of a Vendor (Indian or others) from a country sharing border with India shall submit copy of valid registration made with Department for Promotion of Industry and Internal Trade (DPIIT), Government of India along with the tender mandatorily, without which the offer will be treated as invalid.

3. 3. Model Certificate for Tenders : "I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered". Please submit this declaration duly signed and stamped by your Authorized signatory in your Company/OEM's Letter

head.

4. 4. Validity of Registration: Registration should be valid at the time of submission of bids and should be valid at the time of placement of order.

5. 5. Any false declaration and non-compliance of the above would be a ground for immediate rejection of offer or termination of the contract and further legal action in accordance with the laws.

C. Bid Templates

C.1 Technical Bid - Non-Comprehensive AMC for maintenance and testing of fire detection system installed in various facilities of VSSC

1. Non-comprehensive AMC : Maintenance and testing of fire detection and alarm systems installed in 105 facilities of VSSC : Detailed maintenance cost split up shall be provided as per Annexure-1

Item specifications for Non-comprehensive AMC

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Detailed scope of AMC is mentioned in the tender specification document		-		

Common Specifications (Applicable for all items)

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Detailed scope of AMC for maintenance and testing of fire detection and alarm system is attached		-		

Supporting Documents required from Vendor

1. Annexure-2 : Cost splitup for future facilities (Price Bid Related)

2. Annexure -3 : Cost for essential spares (Price Bid Related)

3. Annexure-1 : Cost splitup for 105 facilities (Price Bid Related)

4. Bidder shall upload self-attested scanned print out of the online IT statement for Three consecutive Assessment Years prior to the tender opening date.

5. Bidder shall submit a copy of PAN Card.

6. The Bidder shall submit a copy of GST registration and remittance details of the last paid GST.

7. Copies of contracts / work orders complying to section (b) of bid qualification criteria

8. The Bidder should be a Company/Society/Firm registered in India since last 3 (Three) years or more. (Proof to be submitted – copy of Registration Certificate)

5 additional documents can be uploaded by the vendor

C.2 Commercial Terms / Bid

Sl. No.	Description	Compliance	Vendor Terms
1	Deatiled Scope of AMC is attached.	Yes / No / Explain	
2	This being a TWO PART Tender, Cost shall be mentioned in the Price Bid Form Only. All the documents being uploaded like quote split up details, Technical compliance statement, etc should not contain the rates/costs. However a copy of your Detailed Quotation WITHOUT PRICE/MASKING ALL PRICE DETAILS SHALL BE UPLOADED in the Documents Solicited from the Vendor Field/Screen [available in Bid forms] to know the pattern of Quote.[ENSURE NOT TO MENTION ANY PRICE IN ATTACHED DOCUMENTS, OTHERWISE THE QUOTE WILL BE INVALID.]	Yes / No / Explain	
3	PERIOD OF CONTRACT: - The Contract shall be valid for a period mentioned in the tender. However, VSSC reserves the right to extend the same for further periods at the same rates, terms & conditions on mutual agreement. VSSC also reserves the right to short close/terminate the Contract by giving one month prior notice in writing if the performance of the Contractor or their workforce is found to be unsatisfactory during the currency of the Contract, without any financial obligations on VSSCs side.	Yes / No / Explain	
4	SYSTEM DETAILS: As per the Tender and attached Technical terms if any.	Yes / No / Explain	
5	SCOPE OF WORK: As detailed in the tender.	Yes / No / Explain	
6	CHARGES: - Please quote your lowest charges for the above system valid for period mentioned in the tender Percentage of GST, if any payable shall be shown separately along with applicable HSN code. The rates shall remain firm and fixed till the completion of the entire contract period.	Yes / No / Explain	

7	<p>SPARES: The spare parts if any required for maintenance, shall be provided by VSSC. However, if the spares are not readily available with VSSC, but are available with the Contractor, the same shall be supplied with prior approval from the concerned Contact person duly certified by the respective Approving authority for which payment will be made extra against production of documentary evidence.</p> <p>Replacement of spare parts may be routed through stores only and removed parts may be handed over to stores.</p> <p>Price list of Essential Spare Parts for the Machine shall be submitted along with your quotation without fail. Please specify applicable percentage of GST for Spares along with HSN code</p>	Yes / No / Explain	
8	<p>PAYMENT: - Payment shall be made on Pro-rata basis after satisfactory completion of each maintenance/visit. No other mode of payment shall be entertained.</p>	Yes / No / Explain	
9	<p>DOWN -TIME COMPENSATION: - In case the break-down calls are not attended to within 24 hours from the date of intimation from VSSC, down time compensation at the rate of 0.5% (of the annual maintenance charges of the broken down system) per day subject to a maximum of 5% shall be recovered from the Contractor.</p>	Yes / No / Explain	
10	<p>SECURITY DEPOSIT :- In case of an order, the Contractor shall submit an interest free security deposit equivalent to 3% of the annual contract value in the form of Fixed Deposit Receipt (FDR) or Bank Guarantee or Insurance Surety Bond towards performance of the Contract. This Security Deposit shall be refunded after due performance of this Contract or shall be adjusted/forfeited against any dues.</p>	Yes / No / Explain	
11	<p>ADDITIONS & DELETIONS- VSSC reserves the right to add/delete any number of same type of system during the currency of the Contract as per the agreed rates.</p>	Yes / No / Explain	
12	<p>SUBLET OF CONTRACT: - The Contractor shall not sublet, transfer or assign the Contract or any part thereof without VSSCs prior written approval.</p>	Yes / No / Explain	

13	<p>FALL CLAUSE- The maintenance charges quoted by the Contractor shall in no event exceed the lowest charges at which the Contractor maintain system(s) of identical description to any other party(ies) during the period of this Contract. If at any time, during the said period, the Contractor reduce the maintenance charges of such machine to any other customer, it shall forthwith be notified to VSSC and the charges payable under the Contract for the servicing done after the date of coming into force of such reduction of maintenance charges, shall stand correspondingly reduced.</p>	Yes / No / Explain	
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14	<p>ARBITRATION: - In the event of any dispute/s, difference/s or claim/s arising out of or relating to the interpretation and application of the Contract, such dispute/s or difference/s or claim/s shall be settled amicably by mutual consultations of the good Offices of the respective Parties and recognizing their mutual interests attempt to reach a solution satisfactory to both the parties. If such a resolution is not possible, within 30 days from the date of receipt of written notice of the existence of such dispute/s, then the unresolved dispute/s or difference/s or claim/s shall be referred to the Sole Arbitrator appointed by the Parties by mutual consent in accordance with the rules and procedures of Arbitration and Conciliation Act (Amendment) Act 2015 as amended from time to time. The arbitration shall be conducted in Bengaluru in the Arbitration and Conciliation Centre Bengaluru (Domestic and International) as per its rules and regulations. The expenses for the Arbitration shall be shared equally or as may be determined by the Arbitrator. The considered and written decision of the Arbitrator shall be final and binding between the Parties. The applicable language for Arbitration shall be in English only. Work under the Contract shall be continued by the CONTRACTOR during the pendency of arbitration proceedings, without prejudice to a final adjustment in accordance with the decision of the Arbitrator unless otherwise directed in writing by the DEPARTMENT or unless the matter is such that the works cannot be possibly continued until the decision (whether final or interim) of the Arbitrator is obtained.</p>	Yes / No / Explain	
15	<p>In the event of damages to VSSCs property or injury to VSSC/Contractors personnel due to the negligence of the Contractor/ Contractors workforce, the responsibility shall solely rest with the Contractor. VSSC shall not be responsible for loss of life of the Contractor /Contractors workforce due to accidents/natural calamities</p>	Yes / No / Explain	

16	In case after award of this contract, the Contractor fail to execute the same, VSSC shall get the works done through other agencies at your risk and cost.	Yes / No / Explain	
17	The Contractor shall make their own arrangements for Transport, Canteen, Safety, Medical and other amenities for their personnel deputed to VSSC.	Yes / No / Explain	
18	The work shall be done at VSSCs site during normal working hours between 0900 hrs & 1700 hrs (Monday to Friday).	Yes / No / Explain	
19	The Contractor shall depute only qualified and trained Engineers/Technicians for attending the maintenance work and they shall be Indian Nationals.	Yes / No / Explain	
20	All necessary tools and tackles for the work shall be brought by the Contractor.	Yes / No / Explain	
21	Any loss incurred by VSSC shall be recovered from the Contractor.	Yes / No / Explain	
22	Entry Pass: - Entry passes shall be arranged by VSSC for Contractors service personnel deputed to VSSC. Based on the certification by the respective contact person and approved by respective Divison Head. Necessary Police Verification Report shall also be provided by the Contractor in respect of their personnel.	Yes / No / Explain	
23	Note: If any of the bidders submit any forged or false documents along with the tender, such tenders shall be summarily rejected and such bidders shall be blacklisted for all future tenders.	Yes / No / Explain	
24	PO Placement address with details of contact person, phone no. & email address.	Yes / No / Explain	
25	Any Other Terms	-	

C.3 Price Bid

Sl. No.	Item	Quantity	Unit Price	Currency	Total Price	Remark
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1	Non-comprehensive AMC : Maintenance and testing of fire detection and alarm systems installed in 105 facilities of VSSC : Detailed maintenance cost split up shall be provided as per Annexure-1	2.00 Yearly		-		
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Common charges (Applicable for all items)

Freight charge	
P&F Charges	